

## ❖ **What is a Family Meeting for TeleAdvice/TeleTriage?**

- TeleAdvice, TeleTriage and TeleConsulting are forms of TeleHealth consultations. At CVG, we call these Virtual Consultations “Family Meetings” to best describe that the intention is for you and your family to have the opportunity to have a discussion with Dr. Cook about what is important to you for your pet’s care.
- We conduct our Family Meetings by video conference using Zoom (preferred) or over the phone.
- Family Meeting consultations are an option when we have not already established a veterinary-client-patient-relationship (VCPR) through an in-person appointment (or where that relationship has expired).
- There are legal regulations surrounding all types of TeleHealth consultations that must be followed.
  - General guidelines for TeleHealth consultations are provided in the [AVMA TeleHealth Guidelines](#).
  - Regulations may differ state to state and are described in each state’s veterinary medicine practice act which can be found through each state’s [State Veterinary Medical Board Website](#).
  - [Illinois Veterinary Medicine and Surgery Practice Act](#)

## ❖ **What can a Family Meeting Consultation involve and include?**

- A detailed review of your pet’s New Patient Questionnaire, which we provide for you to complete beforehand.
  - This questionnaire will help Dr. Cook understand your concerns about your pet’s current health status, healthcare needs/challenges, and your relationship with your pet.
- Provision of general information and resources to help with future care considerations & healthcare planning.
- Discussion of veterinary quality of life (QOL) considerations and tools available to help in monitoring QOL.
- *We will email a summary of the consultation with information and resources to you and your veterinarian.*

## ❖ **What is not available/included in a Family Meeting Consultation?**

- We cannot review your pet’s previous medical records.
- We cannot make a new diagnosis, provide a patient-specific prognosis, or prescribe medications.

## ❖ **Next steps after a Family Meeting Consultation may include:**

- Review and consider implementation of options raised though our discussion and resources provided.
- Follow up with your primary care/specialty care veterinarian(s) for additional therapies/services.
- Initiate in-home care with Dr. Cook for additional therapies/services.

## ❖ **What are my options and what is the cost of a Family Meeting Consultation?**

- **Care Navigation Consultations (20 minutes): 165.00**

- Longevity Support & Palliative/Hospice Care: a brief discussion with Dr. Cook about how services for in-home care with Chicago Veterinary Geriatrics could potentially benefit your pet's health and well-being.
  - *If you decide to pursue in-person care, a New Patient Consultation will still be required (see below).*
- End of Life Care & In-Home Euthanasia: a brief discussion with Dr. Cook about your questions and concerns so that we can make a plan to ensure that you and your pet are as comfortable as possible.

- **New Patient Consultations (45 minutes): 265.00**

➤ ***One of the following is required for all new patients prior to an in-person/in-home Initial Consultation.***

- Longevity Support & Palliative/Hospice Care Consultation:
  - A conversation with Dr. Cook to discuss your concerns for your pet's health, well-being, and goals for the future. This will help you decide if in-home care with Chicago Veterinary Geriatrics is an avenue you would like to pursue and, if so, to develop a plan to implement this care.
- Quality of Life (QOL) Evaluation Consultation:
  - A conversation with Dr. Cook to discuss your concerns for your pet's health, well-being, and quality of life. This type of consultation is recommended in cases where you are concerned that it may be time to plan end of life care, such as in-home euthanasia.
- TCVM & Integrative Care Consultation:
  - A conversation with Dr. Cook to discuss potential options for Integrative Therapies, such as TCVM (Traditional Chinese Veterinary Medicine).

- **Follow-Up Family Meeting Consultations:**

- Brief Consultation (must be within 1 year of last consultation; 20 Minutes): 165.00
- Follow-Up Consultation (must be within 1 year of last consultation; 45 minutes): 225.00

❖ ***Urgent/Emergency consultations may be available if needed (additional charges apply). If you would like to more time, TeleAdvice Consultations can be extended if time/schedule permits (additional \$55/15 minutes).***